## **Pacific Tradewinds Hostel Guest Agreement**

Welcome to our traveler's community. Staying in a hostel with shared accommodation is different than a private room or a hotel. Therefore, we ask each guest to agree to our community rules. They can all be summed up with our motto "Be Excellent To One Another."

Please read our guest agreement below. By signing, you hereby agree to these rules and policies. Have a great stay!

- 1. Checkout time is at 10:30am. If you are staying, please pay for additional nights before this time, as there is a \$2 late charge. You may leave your things in the common room storage the day of your checkout. If you don't checkout on time and we have to turn new guests away for your bed, you will forfeit your \$20 security deposit.
- 2. Staff are available to help guests from 8AM-midnight each day. If you will be leaving before 8AM you must checkout the night before with the staff.
- 3. The maximum stay is 14 days per year.
- 4. For cleaning purposes, we encourage guests to be out between the hours of 12:00pm and 4:00pm. Please seek assistance from staff before or after this time.
- 5. Please write your name and the date on any food you store in the kitchen. If you wish to share your food with other guests and staff, do not label or date your food.
- 6. No food or drink at the computers, please.
- 7. You may drink alcohol in the common room until midnight but you may not be drunk in this hostel. Quiet hours are midnight-8am. Please respect guests who are trying to sleep and "take late-night parties to the pub."
- 8. When returning late at night, please be quiet and considerate of our Sacramento Street neighbors and other sleeping guests.
- 9. In accordance with California law, do not smoke in this building or within 20 feet of the entrance. Please, no loitering or smoking in front of the building. Do not drop cigarette butts on Sacramento Street.
- 10. In consideration of other guests, please take showers quickly. Do not leave soap, shampoo and other personal items in bathrooms.
- 11. Please keep your belongings tidy and wash and put away your dishes immediately after you've finished eating.
- 12. No one is allowed on the fire escapes for any reason, unless it is an emergency. This includes smoking. Anyone caught on the fire escapes will be asked to leave, with no refund.

- 13. The 5th floor is the manager's private residence. Guests are not allowed on this floor, unless there is an overnight emergency.
- 14. Pacific Tradewinds is a private residence and managers reserve the right to refuse service and admittance to anyone, as well as to ask anyone to leave if they are causing discomfort to other guests or staff.

This property is privately owned and operated by Pacific Tradewinds Hostel, LLC (a Limited Liability Company). By registering to stay, you hereby agree pay for all charges due and listed on your account. You further agree to hold company, owners, employees, and volunteers harmless for all accidents, injury or loss of valuables. You give permission for your video or still image and written comments may be used for marketing purposes. This is shared accommodation and the manager ("Master Tenant") and volunteers have the right to refuse service to anyone, and you hereby waive any right of tenancy at this address.

These rules are available in many other languages.